

Quality Policy

▸ OUR VISION

Riedl Group has adopted a quality policy in accordance with the purpose and context of the organization and its strategic goals. It is a comprehensive and indivisible part of the business policy and vision of the entire group and is based on the systematic development of quality, continuous improvement at all levels of operation and constant concern for increasing customer satisfaction.

▸ OUR STANDARDS

The top quality of products and services is the strategic goal of the entire group. Products must meet all customer requirements and must comply with all technical requirements. Top quality is the foundation for long-term business relationships and the key to the good reputation of Riedl Group.

Constant improvement of quality management systems, working conditions and technological equipment is the basis for promoting better quality work and achieving satisfaction of all stakeholders.

Our business relationships with suppliers and customers are based on mutual respect, trust, honesty and open communication. Throughout the group, we always strive to increase the satisfaction of all stakeholders.

In Riedl Group, we take care of the continuous education of all company employees, which is the basis for achieving quality. Riedl Group also recognizes the Code of Conduct as one of the fundamental documents of its operation, of which the quality policy is also an integral part.

Considering all given standards, we use only the best materials and equipment for the production of products and services.

The established quality management system is updated, documented, accessible and understandable to all employees and the general public.

▸ SCOPE AND APPLICABILITY

This Policy applies to all RIEDL Group Personnel, Business Partners and Suppliers.

This Policy and other relevant policies and procedures set a minimum standard that must be followed. Where local laws, regulations or rules impose a higher standard, that higher standard must be followed.

▸ RELATED DOCUMENTS

Code of Conduct for Business Partners.